

PIAA Vet Audit Fact Sheet



What is a PIAA vet audit?

The PIAA vet audit is a concise snapshot report on your business premises. It needs to be conducted by a practising veterinarian on an annual basis.

The audit is quite straight forward and looks at vital aspects such as compliance, facility & grounds, work & food preparation areas, animal medication, first aid, environmental control, sanitisation, fire and electrical safety, kennels, community playtime and record keeping.

The audit not only ensures you are maintaining high standards; it also gives your business an ongoing health check and identifies issues that may need addressing.

A PIAA vet audit is not a PIAA Accreditation audit. These are two very different things.

Who needs to complete one?

All new and existing PIAA members who are involved in breeding, boarding, catteries, or doggy day care are currently required to complete a PIAA vet audit.

All PIAA retail members selling puppies need to supply details of their breeder sources along with a PIAA vet audit for each breeder source. It is the retailer's responsibility to chase these vet audits. It is the breeder's responsibility to pay for them.

All new breeding, boarding or day care members are to complete a PIAA vet audit with their initial membership application. This also includes supplying relevant photos of their facilities.

Why is PIAA requiring a vet audit?

PIAA is endeavouring to lift benchmarks across all industry sectors. The vet audit requirement commenced with our breeder members, in order to ensure quality breeding was happening right across our breeder membership sector. As part of our push to stamp out puppy farms we need to ensure our members are transparent and compliant with local and PIAA Standards & Guidelines.

All PIAA retailers dealing in the sale of puppies are now required to obtain a PIAA vet audit from all their breeder sources, whether these sources are PIAA members or not. No other association or group audit is currently acceptable.

The PIAA Vet audit lets us have a point of reference for all our boarding, breeding and day care members and ensures that facilities and standards are of a high standard, as we continue to build a quality membership base in all sectors.

The audit will only be required once a year to ensure standards are being complied with and although it will entail a vet visit and fee, we envisage this will be minimal.

We are not looking to make life harder for members, but more so ensuring that we have your back in the event of a complaint or query.

The growing number of public complaints against boarding kennels, breeders and retailers has also prompted the need to ensure that PIAA members have been audited and are thus accountable from a PIAA and public perspective. By being PIAA vet audited, members can be proud of the level of quality they exhibit, thus ensuring community confidence and in turn greater business opportunities.

We do have a large number of members across Australia, all under differing levels of local requirements and guidelines. The inclusion of the PIAA vet audit will allow for a basic standard to be implemented and complied to by all PIAA members. It will also allow for an independent third party to inspect each facility using the same benchmark requirements.

We hope that this peace of mind cost is a small price to pay for PIAA support. As our brand continues to grow, more and more of the public are contacting us to find quality facilities to visit or purchase from. More questions are being asked and the community wants to ensure they are choosing a quality boarding kennel or doggy day care centre, a reputable breeder and an ethical retailer.

A PIAA vet audit is a simple means to ensure that all our members are adhering to a common standard and allows us to proudly suggest their services to those who enquire re their facilities.

Who pays for the audit?

All veterinary costs for a PIAA vet audit are borne by the member. The audit is only short and shouldn't take a great length of time for a veterinarian to complete. A suggestion would be to include the audit in the next vet visit to your premises, thus negating any extra callout fees (for those who are remotely located).

How often do I have to supply an audit?

All vet audits need to be completed at time of renewal each year. As we move towards a June 30 renewal date for all members, annual vet audits will be due at this same time each year. This will allow time to prepare and plan prior to your audit if need be.

What if I am a PIAA accredited member?

PIAA Accredited members will **not** have to supply a PIAA vet audit in the same year that they complete a PIAA Accreditation audit. So if you are completing an Accreditation audit this year, you will not have to supply a PIAA vet audit until the following year.

A PIAA Accreditation audit is much more complex than a standard PIAA vet audit and does take a considerable length of time to complete. As such, we recognise this as suitable in lieu of the PIAA vet audit in the year you are accredited.

I am a new member and have only just completed a vet audit. When do I have to supply another audit?

If you have only just joined us in the past few months and supplied a PIAA vet audit, then you will not need to complete another PIAA vet audit until your next renewal date in 2017.

What if I my audit is unsatisfactory?

If the veterinarian completing the PIAA vet audit notes that certain areas are unsatisfactory, the PIAA will discuss the issues at hand and allow you a suitable time to rectify and re-submit. This will incur an additional visit by the vet to sign off on the improvements. Our aim is not to lose you as a member, but to help you build a better business.

Who sees my audit?

PIAA values your privacy. The completed vet audits will be saved on a secure server at the PIAA office. Apart from any AWL or RSPCA request to view, the audits will never be shared with any third party.

Who can I contact for more information?

We are always happy to answer your queries and discuss any concerns you may have relating to the above or any other industry issue. The PIAA office can be contacted on info@paa.net.au or by calling 02 9659 5811.

Where can I get a copy of the PIAA vet audit?

Simply click on the links below or contact the PIAA office and we will happily email you a copy of the relevant audit.

[PIAA Breeder vet audit](#)

[PIAA Boarding/Doggy Day Care vet audit](#)

[PIAA Retailer selling puppies vet audit for breeder sources](#)

[PIAA Cattery vet audit](#)

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